

Tech Support Review

Picture to Identify

- Power Supply
- Motherboard
- CPU
- SATA
- USB
- Hard Drive
- Molex
- Berg

Descriptions

- Power Supply
- Motherboard
- CPU
- RAM
- NIC
- ESD
- EMI
- RFI
- UPS
- Optical Drive
- Floppy Drive
- Connections
- 64 Bit OS
- Active Boot Partition
- WAN
- IP Address - version 4
- NTFS
- DHCP
- PING

Procedures

- What to do before fixing computers
- What not to open - Monitor, Power Supply, Printer
- Preventative Maintenance Advantage
- What to clean with
- Troubleshooting steps